



To our customers,

As we continue to work together to prevent the spread of coronavirus (COVID-19), our team at First Community National Bank remains committed to maintaining a safe and healthy environment for our employees, customers and communities. During the past several weeks, we deeply appreciate your willingness to utilize our drive-thru lanes, ATMs and electronic banking services to conduct essential banking services.

To provide you with expanded options, we will be re-opening our bank lobbies on Monday, May 11th for critical banking business, including accessing safe deposit boxes, opening new accounts (if e-sign is not feasible) and appointments with lenders. Please continue utilizing our drive-thru banking services for cashing checks, making deposits, withdrawals and transfers, obtaining cashier's checks and money orders and general banking business.

When entering our facility, please adhere to the following guidelines:

- Sign a release form before entering
- Wear protective gear as needed, including masks
- Practice social distancing by maintaining 6 feet apart
- Wait for assistance before entering an office
- Wash your hands and use hand sanitizer
- Maximum occupancy will be limited

For relevant information on branch locations and hours, digital banking solutions, business lending programs and fraud prevention, please visit our COVID-19 Resource Center at fcnb.com/events.

If we can assist you in any way, please reach out to us at (573) 233-1400 or info@fcnb.com.

As always, thank you for banking with FCNB and placing your trust in us. Stay safe and healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Perkins".

Scott Perkins
President & CEO